

#### 4.5 Such other information as may be prescribed

#### Grievance redressal mechanism

#### Details of applications received under RTI and information provided

##### Receipt and Disposal of RTI Applications and Appeals

Sl. No.	Period	Particulars	Applications / Appeals carried forward from previous year	Received during the year	Disposed during the year
1.	2022-23	Applications	97	1312 *	1383 #
		Appeals	43	101	140
2.	2021-22	Applications	70	1426 *	1433 #
		Appeals	05	118	80
3.	2020-21	Applications	45	1019 *	994 #
		Appeals	09	73	77

\* Includes applications received on transfer from other PA's / CPIO's.

# Includes applications transferred to other PA's / CPIO's.

#### **List of Completed Projects / Programs**

- HAL has manufactured 17 indigenously designed and developed flying platforms, and another 14 platforms under ToT from foreign OEMs so far.
- Design, Development and production of the following platforms have been completed:
  - Trainer aircraft , HT-2
  - Trainer aircraft Pushpak, for flying clubs
  - Military Observation Aircraft, Krishak
  - Combat Aircraft, Marut (HF-24)
  - Intermediate Jet Trainer; Kiran (MKI / IA / II), HJT-16
  - Fighter Aircraft, Ajeet
  - Agricultural Aircraft, Basant
  - Basic Trainer Aircraft, HPT-32
  - Basic Trainer Aircraft, HTT-34
  - Pilotless Target Aircraft (PTA Lakshya)
- For the following platforms, Design and Development have been completed and are currently under production:
  - Advanced Light Helicopter (ALH) and its variants
  - Light Combat Aircraft (LCA Mk1, Tejas)
  - Light Combat Helicopter (LCH)

- Production under ToT for the following programs have been completed:
  - Basic Trainer Aircraft, Prentice
  - Fighter-Bomber aircraft, Vampire
  - Light Fighter Aircraft, Gnat
  - Deep Penetration Fighter Aircraft, Jaguar
  - Fighter Aircraft MiG 21 FL/M/BIS
  - Ground Attack Aircraft, MiG 27
  - Medium Transport Aircraft, HS-748 Avro
  - Cheetah / Cheetal / Chetak Helicopter
  - Advanced Jet Trainer (AJT), Hawk Mk 132 (Production line active, awaiting orders)

#### **List of Projects / Programs underway:**

- Following are the platform manufacturing programs /Projects currently underway at HAL:
  - Light Combat Aircraft (LCA MkI) Tejas
  - Multirole Supersonic Fighter Aircraft, Su-30MKI
  - Advanced Light Helicopter (ALH) MkIII/IV
  - Dornier (Do-228) - Military / Civil
  - Light Combat Helicopter (LCH)
  - Light Utility Helicopter (LUH)
- The following are the major Design and Development (D&D) programs currently underway at HAL:
  - 3 ton class Light Utility Helicopter(LUH)
  - Basic Trainer Aircraft HTT-40
  - Intermediate Jet Trainer (IJT)
  - Improved version of Light Combat Aircraft (LCA) with additional operational features named as LCA Mk1A
  - Utility Helicopter Maritime (UHM)
  - Indian Multi-Role Helicopter (IMRH) / Deck Based Multi-Role Helicopter (DBMRH)
  - CATS Warrior
  - RUAV 200 Kg
  - 25kN thrust class turbofan engine (HTFE-25),
  - 1200 kW Turboshaft Engine (HTSE-1200)
  - In addition to the above, the other major ongoing programs/projects of the company include:
    - D&D/manufacturing activities for associated engines/accessories/avionics
    - Manufacture of structures for space programs of ISRO
    - Upgrades and Weapon integration of existing platforms. Fleet upgrade of Jaguar to Darin III, Mirage upgrade, Brahmos integration on Su-30MKI fleet etc are progressing



- Assembly and MRO of Industrial & Marine Gas turbine engines
- Maintenance, Repair & Overhaul of platforms, engines on a regular basis against customer tasks.

**Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract**

Information above threshold value is available under the head “[Suppliers](#)” at [www.hal-india.co.in](http://www.hal-india.co.in).

Link:

[https://www.hal-india.co.in/Summary%20REPORTS/M\\_177](https://www.hal-india.co.in/Summary%20REPORTS/M_177)

[HAL Annual Report](#)

Information on [Citizen's Charter](#)

## Frequently Asked Question (FAQs) – RTI

### 1. What is RTI?

RTI stands for "Right to Information Act, 2005". It came into force on the 12th October, 2005.

(Section 1 [1])

### 2. Who is covered under RTI?

The Act extends to the whole of India.

(Section 1 [2])

### 3. Who is excluded under RTI?

Act does not apply to certain organisations viz. Central Intelligence agencies and security agencies like the IB, RAW, Directorate of Revenue Intelligence, Central Economic Intelligence Bureau, Enforcement Directorate, Narcotics Control Bureau, Aviation Research Centre, Special Frontier Force, BSF, CRPF, ITBP, CISF, NSG, Assam Rifles, Special Service Bureau, CID Special Branch of Andaman and Nicobar Islands, CID Crime Branch of Dadra Nagar Haveli and Special Branch, Lakshadweep Police. Recently the Government have included CBI, NATGRID and NIA.

(Section 24 & The Second Schedule)

### 4. What does information mean?

Information means any material in any form including records, documents, memos, e-mails, opinions, advices, press releases, circulars, orders, logbooks, contracts, reports, papers, samples, models, data material held in any Electronic form and information relating to any private body which can be accessed by a public authority under any other law for the time being in force.

(Sub-Section (f) of Section 2)

### 5. What are citizen's rights to seek information?

It includes the right to:

- a) Inspect works, documents, records.
- b) Take notes, extracts or certified copies of documents or records.
- c) Take certified samples of material.
- d) Obtain information in form of printouts, diskettes, floppies, tapes, video cassettes or in any other electronic mode or through printouts.

(Sub-Section (j) (i) to (iv) of Section 2)

### 6. Who will provide the information under RTI Act 2005?

Public Information Officer (PIO) of the specific public authority will provide the information.

(Sub-Section (3) of Section 5)

**7. What does a "Public Authority" mean?**

It means any authority or body or institution of self- government established or constituted:

- a) by any other law made by Parliament;
- b) by any other law made by State Legislature;
- c) by notification issued or order made by the appropriate Government and includes any-
  - i. body owned, controlled or substantially financed.
  - ii. non-Government organization substantially financed directly or indirectly by the appropriate Government.

(Section 2(h))

**8. What are the obligations of public authority?**

It shall publish:-

- a) the particulars of its organization, functions and duties;
- b) the powers and duties of its officers and employees;
- c) the procedure followed in its decision making process, including channels of supervision and accountability;
- d) the norms set by it for the discharge of its functions;
- e) the rules, regulations, instructions, manuals and records used by its employees for discharging its functions;
- f) a statement of the categories of the documents held by it or under its control;
- g) the particulars of any arrangement that exists for consultation with, or representation by the members of the public, in relation to the formulation of policy or implementation thereof;
- h) a statement of the boards, councils, committees and other bodies consisting of two or more persons constituted by it. Additionally, information as to whether the meetings of these are open to the public, or the minutes of such meetings are accessible to the public;
- i) a directory of its officers and employees;
- j) the monthly remuneration received by each of its officers and employees, including the system of compensation as provided in its regulations;
- k) the budget allocated to each of its agency, indicating the particulars of all plans, proposed expenditures and reports on disbursements made;
- l) the manner of execution of subsidy programmes, including the amounts allocated and the details and beneficiaries of such programmes;
- m) particulars of recipients of concessions, permits or authorizations granted by it;
- n) details of the information available to, or held by it, reduced in an electronic form;
- o) the particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use;
- p) the names, designations and other particulars of the Public Information Officers.

(Sub-Section (1) (b) of Section 4)

**9. What is not open to disclosure?**

- a) Information, disclosure of which would prejudicially affect the sovereignty and integrity of India, the security, strategic, scientific or economic interests of the State, relation with foreign State or lead to incitement of an offence
- b) Information which has been expressly forbidden to be published by any court of law or tribunal or the disclosure of which may constitute contempt of court;
- c) Information, the disclosure of which would cause a breach of privilege of Parliament or the State Legislature;
- d) Information including commercial confidence, trade secrets or intellectual property, the disclosure of which would harm the competitive position of a third party, unless the Competent Authority is satisfied that larger public interest warrants the disclosure of such information;
- e) Information available to a person in his fiduciary relationship, unless the Competent Authority is satisfied that the larger public interest warrants the disclosure of such information;
- f) Information received in confidence from foreign Government;
- g) Information, the disclosure of which would endanger the life or physical safety of any person or identify the source of information or assistance given in confidence for law enforcement or security purposes;
- h) Information which would impede the process of investigation or apprehension or prosecution of offenders;
- i) Cabinet papers including record of deliberations of the Council of Ministers, Secretaries and other officers;
- j) Information which relates to personal information the disclosure of which has no relationship to any public activity or interest, or which would cause unwarranted invasion of the privacy of the individual;
- k) Notwithstanding any of the exemptions listed above, a public authority may allow access to information, if public interest in disclosure outweighs the harm to the protected interests.

(Section 8[1])

**10. Is partial disclosure allowed?**

Yes. Only that part of the record which does not contain any information which is exempt from disclosure and which can reasonably be severed from any part that contains exempt information, may be provided.

**11. How does one who cannot write apply?**

In case one cannot make request in writing, the PIO is supposed to render all reasonable assistance to the person making the request orally to reduce the same in writing.

(Sub-Section (1) of Section 6)

**12. How can one who is deaf/blind apply?**

Where the applicant is deaf, blind, or otherwise impaired, the public authority is supposed to provide assistance to enable access to the information, including providing such assistance as may be appropriate for the inspection.

(Sub-Section (4) of Section (7))

**13. Is there an "application form" to be filled?**

For Central Government Departments, there is no form. One can apply in writing on a plain sheet of paper like an ordinary application or through electronics means in English or Hindi or in the official language.

However, many states and some ministries and departments have prescribed formats. If so, prescribed format need to be used.

(Sub-Section (1) of Section 6)

**14. Should the applicant give reasons for seeking any information?**

Applicant is not required to give any reasons or additional information other than your contact details (i.e., Name, Address, etc.).

(Sub-Section (2) of Section 6)

**15. Is there any fee for filing RTI petition?**

Yes, there is an "application fee". For Central Government Departments, it is Rs.10. However, different states have different fees.

For getting copies of the information sought, one has to pay charges for the copies. One has to deposit those fees, and the period intervening between the dispatch of the said intimation and payment of fees shall be excluded for the purpose of calculating the period of thirty days.

One has to pay additional cost as per the details below-

Rs.2/- per page( A4 & A3 Size) created or copied. Actual charge or cost price of a copy in larger size paper;

For inspection of records, no fee for the first hour; and a fee of rupees five for each subsequent hour (or fraction thereof).

(Section 7, Section 3 of Regulation of fee & Cost rules 2005)

**16. How can one send his/her application fee?**

Every state has a different mode of payment for application fee. Generally, you can deposit your application fee via:

- In person by paying cash [Receipt must be taken]
- Demand Draft
- Indian Postal Order
- Money orders (only in some states)
- Affixing Court fee Stamp (only in some states)
- Banker's cheque

(Sub-Section (5) of Section 7 / Section 3 of Regulation of fee & Cost rules 2005)



**17. Is there any exemption from paying application fee?**

No fees will be charged from people living below the poverty line.

(Sub-Section (5) of Section 7 & Para 6 of Note below Section 7)

**18. Where do I submit the application for information?**

One or more officers in every Public Authority have been made "Public Information Officers" (PIO). Request to information need to be submitted to the concerned PIO of the Public Authority.

The PIO's are responsible for collecting information requested by the applicants and providing to the RTI applicants. Also, several officers have been appointed as Assistant Public Information Officers (APIOs). Their job is only to accept applications from the public and forward it to the right PIO.

(Sub-Section (3) of Section 5)

**19. Where can one find the concerned PIO?**

Each organization has published the name of the Central Public Information Officer. A list of PIOs / APIOs for all Central and State departments / Ministries is available online at [www.rti.gov.in](http://www.rti.gov.in)

A list of PIOs/APIOs of HAL is available under [RTI tab](#) of HAL website.

(Sub-Section (2) of Section 5)

**20. Can the PIO refuse to accept RTI application?**

No. The PIO cannot refuse to accept a RTI application for information under "any circumstances". Even if the information does not pertain to his / her department/jurisdiction, she / he has to accept it.

If the application does not pertain to that PIO, he would have to transfer it to the right PIO within 5 days.

It shall be the duty of the Central Information Commission or State Information Commission, as the case may be, to receive and inquire into a complaint from any person.

(Sub-Section (3) of Section 6)

**21. What are the duties of PIO, In case of rejection of RTI application**

Where a request for information has been rejected, the PIO shall communicate to the person about the reasons for such rejection; the period within which an appeal against such rejection may be preferred; and the particulars of the Appellate Authority

(Section 8)

RTI applicant can file application to RTI Appellate Authority (AA). AA will take action against the PIO if they find that the RTI application has been rejected on wrong reasons.

(Sub-Section (1)(b) of Section 18)

**22. What could be the ground for rejection?**

- a) If it is covered by exemption from disclosure.
- b) If it infringes copyright of any person other than the State.

The PIO can deny information in some cases/matters. The various exemptions from disclosure of information are listed in Section 8 of the RTI Act, 2005.

If the sought information is in public interest then the exemptions enumerated in Section 8 of the RTI Act, 2005 can also be disclosed.

(Section 8)

**23. What if PIO fails to give the information?**

If a PIO fails to furnish the information asked for under the Act, every PIO will be liable for fine of Rs. 250 per day up to a maximum of Rs. 25,000/- for:-

- a) Not accepting an application
- b) Delaying information release without reasonable cause
- c) Malafidely denying information
- d) Knowingly giving incomplete, incorrect, misleading information
- e) Destroying information that has been requested and
- f) Obstructing furnishing of information in any manner

The Information Commission can also recommend disciplinary action against the concerned PIO, under the Service Rules applicable to him/her.

(Sub-Section (1) of Section 20)

**24. What are the time limits specified in the RTI Act?**

For matters involving "Life and Liberty"	Within 48 Hours from receipt of application.
For Public Information Officer to reply to application	30 days from date of receipt of application
For Public Information Officer to transfer to another PA under Sec 6(3)	5 days from date of receipt of application
For Public Information Officer to issue notice to 3 <sup>rd</sup> Party	5 days from date of receipt of application
For 3 <sup>rd</sup> Party to make a representation to Public Information Officer	10 days from receipt of notice from Public Information Officer
For Public Information Officer to reply to application if 3 <sup>rd</sup> Party involved	40 days from date of receipt of application
For applicant to make First Appeal	30 days from date of receipt of Public Information Officer's reply or from date when reply was to be received
For First Appellate Authority to pass an order	30 days from receipt of First Appeal OR Maximum 45 days, if reasons for delay are given in writing
For applicant to make Second Appeal before CIC / State Information Commission	90 days from receipt of First Appeal orders or from the date when orders were to be received
For CIC / State Information Commission to decide Second Appeal	No time limit specified

(Section 7)

The Central/State Public Information Officer may invite third party to make a submission in writing or oral to take a decision whether the information should be disclosed.

(Sub-Section (n) of Section 2)

## **25. Handling of complaints under RTI ACT?**

Section 18 of the act empowers Central Information Commission [CIC] and also State Information Commissions [SICs] to enquire into complaints against Public Authority, Public Information Officer [Public Information Officer] and First Appellate Authority [First Appellate Authority]. The section has provided for enquiring and taking corrective steps by the respective commissions in respect of majority of problems that the applicant/appellant may face in getting information to which he is entitled to under this Act.

(Sub-Section (1) Section 18)

## **26. What are the duties of a PIO?**

- a) PIO shall deal with requests from persons seeking information and where the request cannot be made in writing, to render reasonable assistance to the person to reduce the same in writing.
- b) If the information requested for is held by or its subject matter is closely connected with the function of another public authority, the PIO shall transfer, within 5 days, the request to that other public authority and inform the applicant immediately.
- c) PIO may seek the assistance of any other officer for the proper discharge of his/her duties.
- d) PIO, on receipt of a request, shall as expeditiously as possible, and in any case within 30 days of the receipt of the request, either provide the information on payment of such fee as may be prescribed or reject the request for any of the reasons specified in S.8 or S.9.
- e) Where the information requested for concerns the life or liberty of a person, the same shall be provided within forty-eight hours of the receipt of the request.
- f) If the PIO fails to give decision on the request within the period specified, he shall be deemed to have refused the request.
- g) Where a request has been rejected, the PIO shall communicate to the requester-
  - (i) the reasons for such rejection,
  - (ii) the period within which an appeal against such rejection may be preferred, and
  - (iii) the particulars of the Appellate Authority.
- h) PIO shall provide information in the form in which it is sought unless it would disproportionately divert the resources of the Public Authority or would be detrimental to the safety or preservation of the record in question.
- i) If allowing partial access, the PIO shall give a notice to the applicant, informing:
  - i. that only part of the record requested, after severance of the record containing information which is exempt from disclosure, is being provided;
  - ii. the reasons for the decision, including any findings on any material question of fact, referring to the material on which those findings were based;
  - iii. the name and designation of the person giving the decision;
  - iv. the details of the fees calculated by him or her and the amount of fee which

the applicant is required to deposit; and

- v. his or her rights with respect to review of the decision regarding non-disclosure of part of the information, the amount of fee charged or the form of access provided.
- vi. If information sought has been supplied by third party or is treated as confidential by that third party, the PIO shall give a written notice to the third party within 5 days from the receipt of the request and take its representation into consideration.
- vii. Third party must be given a chance to make a representation before the PIO within 10 days from the date of receipt of such notice.

(Section 2(h))

### **27. Who are the Appellate Authorities?**

In case a person fails to get a response from the PIO within the prescribed period or is aggrieved by the response received, or misuse of Section 8 of the Act, then he/she can file an appeal within 30 days with an officer superior in rank to the PIO (First Appellate Authority). (Section 19[1])

- a) First Appeal: First appeal to the officer senior in rank to the PIO in the concerned Public Authority within 30 days from the expiry of the prescribed time limit or from the receipt of the decision (delay may be condoned by the Appellate Authority if sufficient cause is shown).
- b) Second Appeal: Second appeal to the Central Information Commission or the State Information Commission as the case may be, within 90 days of the date on which the decision was given or should have been made by the First Appellate Authority. (delay may be condoned by the Commission if sufficient cause is shown).
- c) Third Party appeal against PIO's decision must be filed within 30 days before first Appellate Authority; and, within 90 days of the decision on the first appeal, before the appropriate Information Commission which is the Second Appellate Authority.
- d) Burden of proving that denial of Information was justified lies with the PIO.
- e) First Appeal shall be disposed of within 30 days from the date of its receipt. Period extendable by 15 days if necessary.

(Section 19)

### **28. What is the Jurisdiction of Courts?**

Lower Courts are barred from entertaining suits or applications against any order made under this Act. (S.23) However, the writ jurisdiction of the Supreme Court and High Courts under Articles 32 and 225 of the Constitution remains unaffected.

### **29. What is the role of Central / State Governments?**

- a) Develop educational programmes for the public especially disadvantaged communities on RTI.
- b) Encourage Public Authorities to participate in the development and organization of such programmes.
- c) Promote timely dissemination of accurate information to the public.

- d) Train officers and develop training materials.
- e) Compile and disseminate a User Guide for the public in the respective official language.
- f) Publish names, designation postal addresses and contact details of PIOs and other information such as notices regarding fees to be paid, remedies available in law if request is rejected etc.

(Section 26)

**30. Who has the Rule making power?**

Central Government, State Governments and the Competent Authority as defined in S.2(e) are vested with powers to make rules to carry out the provisions of the Right to Information Act, 2005.

(Section 27 & 28)

**31. Who has the power to deal with the difficulties while implementing this act?**

If any difficulty arises in giving effect to the provisions in the Act, the Central Government may, by Order published in the Official Gazette, make provisions necessary/expedient for removing the difficulty.

(Section 30)